Points of Access for Child & Youth Mental Health Information, Services, and Supports in Dufferin First Child Substance Licensed Point of Phone Call to Other Hospital Primary Telephone DCAFS Talk-Police Protection Use Child Care or School Emergency DCAFS After Telephone Emergency Contact Health Care Support Lines In Clinic Services Professionals **EarlyON** Services Shelter Hours/Crisis Crisis Lines Room (DCAFS) Service Mon - Fri Service Mon - Fri; Mon - Fri; Wed Hours of School 8:30am -10pm 24/7 24/7 24/7 As Needed 24/7 Hours of Appointment 9am - 4pm 1pm - 8pm operation **Availability** Hours Sat & Sun Operation 10 am - 6 pm Age Range 0-10+0-18+0-18+0-18+4-18+ 16+ 0-18+0-18 0 - 1816+ 0-16+16+ Served **Process** Initial Risk Information School Development MH/Addiction Screening; MH/Addiction Assessment MH/Addiction Assessment Assessment Support Screening or provided by MH/Addiction Developmental Screening and Intake for of Safety & Screening & Screening & with Child and of Safety & MH/Addiction Health Care Staff Assess Screening Screening Child Treatment or Risk Stabilization Assessment Parents/ Risk Needs Assessment Professional Protection Referral to Caregivers Crisis Team Risk Discharged; School Support Staff Provide Assessment, Intervention By Assessment, Call DCAFS, Referral to Direct Assessment Referral to Referral to MH Therapist or Direct Provide Refer to Talk-in Community **Brief Phone** Referral to Assessment, of Safety & Risk DCAFS or Referral to Intervention, and Intervention Community Intervention Emergency Clinic, or Agency or to **DCAFS** In-School Agencies Homewood DCAFS or Tools/ Strategies and Tools/ Child & Housing Apprehend and (not crisis) Supports for for Children, Strategies for CADS Community Transport to Adolescent Students, Staff Youth & Parents Children, Youth & Agency Hospital Inpatient & Parents Parents Psychiatry Unit

Referral to

On-Going

Services Ăs

Needed

Referral to

On-Going

Services Ăs

Needed

Referral to

Child &

Adolescent

Inpatient

Psychiatry

Únit

Referral to

Community

Agencies

On-Going

Assessment

Referral to

Community

Agency, if

needed

Transfer to ER.

Follow-Up

with Family

Physician ór

Referral to

Community

Agency

Information

Sent to

Family

Physician

and CCAC

MH Nurses

(for students)

Release to

Hospital If

No Risk

Referral to

Residential

Treatment If

Needed

Referral to

Community

Agency

Name of Service Provider	Website	Phone Numbers
LICENSED CHILD CARE, ONTARIO	EARLY YEARS CENTRES, AND SCHOOLS	
Licensed child care programmes	Contact the supervisor or Early Childhood Educators	
Schools	Contact the principal of your child's school	
Grand Valley EarlyON Centre	https://www.dufferincounty.ca/residents/childrens-	519-928-3383
Orangeville EarlyON Centre	programs/ontario-early-years-centres	519-941-6991
Shelburne EarlyON		519-925-5504
EMERGENCY SHELTER AND SUPP		
Choices Youth Shelter (Orangeville)	www.choicesyouthshelter.com	519-942-5970
& NEXT Choice Transitional		ext. 2
Housing The Lightheyes Cood Friends	http://go.godfrie.godgology.godgology.god	1-866-947-5970
The Lighthouse-Good Friends	http://goodfriendschurch.com/lighthouse/ (Mon. – Fri., 11:30am-1pm)	519-942-0736
Fellowship (Orangeville) Family Transition Place (Orangeville)	www.familytransitionplace.ca/	519-942-4122
and Shelburne)	www.farfillytraffsitionplace.ca/	319-942-4122
The Door-Drop-In Youth Centre	http://www.highlandsyfc.com/the-door-youth-centre/	519-941-0690
(Orangeville, Shelburne and Grand	TREE TO THE CONTROL OF THE CONTROL O	010 011 0000
Valley)		
PRIMARY HEALTH CARE		
Family Doctor	Contact your Family Doctor or your child's	
	paediatrician	
Dufferin Area Family Health Team	www.dafht.ca	519-938-8802
(Orangeville, Shelburne and Grand		
Valley)		
TELEPHONE SUPPORT LINES		
Let's Talk Parenting	1-800-265-7293 x 3616	
Here4Kids	1 844 4 KIDS 11 (1-844-454-3711)	
Phone Call to DCAFS After	519-941-1530	
Hours/Crisis Services	1 966 707 0000	
Telehealth Ontario Ontario Mental Health Help Line	1-866-797-0000	
Community Torchlight	1-866-531-2600 1-888-821-3760	
Lesbian Gay Bi Trans Youth Line	1-800-268-9688	
Kids Help Phone	1-800-668-6868	
24.7 Crisis Support Peel Dufferin	Help Line: 1-877-451-2123; Crisis Line: 1-888-811-22	22
(CMHA)	1100p Elite: 1 077 101 E120, 011010 Elite: 1 000 011 E21	
Family Transition Place	24 Hour Crisis Line 1-800-265-9178	
Caledon\Dufferin Victims Services	1-888-742-2658; 24 Hour Crisis Line 905-951-3838	
CHILD PROTECTION SERVICES		
Dufferin Child and Family Services	www.dcafs.on.ca	519-941-1530
(Orangeville)		
	LTH AND/OR SUBSTANCE USE SERVICES	1
Dufferin Child and Family Services –	www.dcafs.on.ca	519-941-1530
Talk-In Clinic (Orangeville)	(Talk-In Clinic, Wednesdays, 1-8pm)	
CMHA – Peel Dufferin Branch	https://cmhapeeldufferin.ca/	1-877-451-2123
White Owl Native Ancestry	https://wonaa.ca/index.html	519-772-4399
Association	vanus abiaabay aa	ext. 2798
Services and Housing in the Province (Orangeville and	www.shipshey.ca	519-307-8700 519-306-0204
Shelburne)		319-300-0204
Homewood Community Addiction	www.homewoodhealth.com/health-	519-942-2361
Services (Orangeville)	centre/resources/community-addiction-	0.0012 2001
	service/overview	
Central West CCAC (Orangeville)	www.healthcareathome.ca/centralwest/en	1-888-733-1177
Family Transition Place	www.familytransitionplace.ca/	519-942-4122
Freedom Trail Addiction Clinic	www.freedomtrailaddictionclinic.com	519-942-8333
(Orangeville)		
POLICE SERVICES (911)		
Orangeville Police Services	www.orangeville.ca/orangeville-police-service	519-941-2522
Shelburne Police Services	www.shelburnepolice.com	519-925-3312
Dufferin Ontario Provincial Police	www.townofmono.com/content/police-services	1-888-310-1122
(Mono)		
COURT/JUSTICE SYSTEM OR PRO		
Associated Youth Services of Peel	www.aysp.ca	905-890-5222
John Howard Society (Orangeville)	www.johnhoward.on.ca/peel-halton-dufferin	519-940-3061
HOSPITAL EMERGENCY SERVICES		540.044.0440
Headwaters Health Care Centre	www.headwatershealth.ca	519-941-2410
(Orangeville and Shelburne)	 s updated in April 2019 and may change without notice. This resour	na was adapted from
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Note: Information provided in this chart was updated in April 2019 and may change without notice. This resource was adapted from Growing Great Generations Guelph-Wellington.